



Arvest Bank

Arvest uses Landport in a local region to handle facility work orders in a more efficient manner, using less time and at a reduced expense



FAST FACTS

Organization	Arvest Bank
Industry	Financial
Challenge	Rapid growth required efficient system for handling work orders
Solution	Implement Landport's Internet Driven™ Facility Management System
Results	Efficient time management with more work orders in less time and detailed reports for greater communication

SUMMARY

Arvest Bank is a community-based institution in four states. Arvest has 17 branches in the Greater Kansas City metropolitan area. After experiencing rapid growth in Kansas City, Arvest needed an easy and quick facility work order management system that provided reporting and notifications.

Landport, which provides the world's leading Internet Driven system for handling on-demand maintenance requests and Preventive Maintenance work orders, enables Arvest to handle more work orders in less time and with lower costs.

CHALLENGE



After experiencing rapid growth in Kansas City going from three to 17 branches within a few years, Arvest Bank, a community-based financial institution, needed a management system for facility work orders that worked better than an e-mail solution. Work orders were previously handled through spreadsheets and as the growth occurred it became clear that Arvest needed a web-based solution that was inexpensive, easy to setup, and easy to use.

SOLUTION



In addition to an easy setup, Arvest Bank needed a work order management system that did not require additional software to buy or maintain. Landport provided all of that plus advanced features that other companies offered at higher price points.

Once basic account configuration was completed, the system was then customized and tailored for Arvest's workflow. Setup and training was easy, saving the bank time and money. Training was conducted in just two hours via telephone. Arvest found Landport's new hire training and continuous support particularly valuable, giving the Arvest team more time to concentrate on using more components of the Landport solution.

RESULTS



As a result of implementing Landport as its work order management system, Arvest Bank is able to handle more work orders in less time, with lower costs. Arvest has also enjoyed Landport's reporting capabilities that include history views and custom reports, which have made communicating between offices much easier.

"Landport provides the most bang for my buck that I've ever seen! We were able to get a robust system setup and running in minimal time at minimal cost."

Tim Speed
Property Management Coordinator