

## **Internet Driven®**

# Work Order Management

United States Patent No: US 8.180.661 B2

- ✓ Powerful
- √ Easy to use
- √ Affordable

**Service Requests** 

**Work Orders** 

**Preventative Maintenance** 

**Management Reports** 



Reduce labor costs

**Increase Efficiency** 

**Improve service** 

#### **Manage More, Spend Less**

FEATURES

Facility, property and service managers are constantly challenged by the time-consuming process of handling repair and maintenance issues, often via ad-hoc methods that rely on phone, voicemail, email and fax. Landport helps meets these challenges by providing a fast, easy-to-use online system that enables managers and staff to maintain more facilities, property and services in less time and at lower cost. Landport's web-based work order management system fully automates employee, tenant, manager, maintenance staff and service vendor communication. It features a robust, configurable platform for on-line service requests, Preventive Maintenance, equipment tracking and much more. Landport is applicable to virtually every type of property, facility and service provider, of any size.

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FEATURES	BENEFITS
Easy to use, high-performance	Significantly reduces labor costs, increases efficiency and improves service
Full featured system	Easily manage both on-demand and recurring/Preventive Maintenance work orders, from anywhere, anytime
Asset management	Conveniently track equipment and repair history to help control costs
Powerful report generator	Utilize operational metrics and management reports to streamline business operations
Fast implementation – usually in under two weeks	Account setup is fast, simple, efficient and non-disruptive
Built in bidding engine	Ensures service vendors provide optimal pricing
Unlimited users	Simple, scalable, predictable business model

Smart phone ready



# Reduce labor costs • Increase efficiency • Improve service









## **Highlights**

- On-demand service requests
- Preventive Maintenance
- Facility Alerts
- Emergency Notification
- Rapid setup and deployment
- Easy to use minimal training required
- No software to install or maintain
- Accessible anywhere 24/7
- Comprehensive management reports
- Smart phone ready
- Powerful tenant handbook and portals

# **Specifications**

#### System Features

- No software to purchase or install
- Easy to use
- Rapid deployment
- Operational 24/7
- On-demand service requests
- Preventive Maintenance work orders and checklists
- Comprehensive management reports

#### Accessibility

- Internet and smart phone ready
- Any wireless carrier
- Accessible anywhere 24/7

#### Workflow

- Simple and intuitive
- Status at a glance
- Instant notification
- Progress reports

#### Advanced Capabilities

- Request for proposals/bidding engine
- Fast Track to automatically route work orders
- Electronic building logs

#### Operational Analysis

- Management reports
- Trend analysis
- Custom report library

#### What's the cost?

Landport charges a one-time setup and a flat monthly fee. Landport pricing is simple and all inclusive (Setup, Training, Monthly Usage, Technical Support, all system features and upgrades, and Software Updates). Please contact Sales for more information.

## How long does it take to set up?

Setup and training can be completed in less than two weeks. Managers can be trained in one hour. Maintenance staff and service vendors typically takes less than 10 minutes.

## What if I need help?

Landport is available at your convenience. Online help is at your fingertips. Quick Reference Guides provide step-by-step workflow instructions. Support staff is on hand to answer customer questions via email and make routine account adjustments upon request. Business staff is also available to address non-technical issues. Advanced support and training is available via webconference.

# Over a decade of experience and trust in work order management service delivery

Landport is a pioneer and market leader in on-line work order management. Landport's patented, Internet Driven® system fully automates employee, tenant, facility manager, property manager, maintenance staff and service vendor communication. The result is significantly reduced labor costs, increase efficiency and improved service.

# Where can I get more information?

To discuss your requirements and schedule a live demo, call 800-715-1446 or email sales@landport.net.

# www.landport.net

